# 2017 NASAA Broker-Dealer Examination & Registration Training

Web CRD<sup>®</sup> 101 – General Overview



**Financial Industry Regulatory Authority** 

## **Topics**

#### Accessing Web CRD

- FINRA Entitlement Program
- Logging into Web CRD
- Forgot Password
- Security Challenge
- CRD Main

#### Individual

- View Individual
- Individual Non-Filing Information

#### Organization

- View Organization
- Organization Non-Filing
   Information
- Notifications

#### Resources

- Broadcast Messages
- FINRA Contact Information

#### Questions



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## Accessing Web CRD



Financial Industry Regulatory Authority

## **FINRA Entitlement Program**

#### Role of the Super Account Administrator (SAA)

- Create, modify, maintain and delete Account Administrator (AA) and user accounts for FINRA applications.
- Periodically review the firm's user accounts and certify that users are properly entitled.

#### Role of the Account Administrator (AA)

Create, modify, maintain and delete user accounts for FINRA applications.

#### Role of FINRA Regulatory Support Staff

• Activate/change passwords for SAA user accounts and also for all other user accounts when their SAA or AA is unavailable.

#### FINRA Entitlement Program Page

<u>http://www.finra.org/industry/entitlement-program</u>



## Logging into Web CRD

#### Access Web CRD: <u>https://crd.finra.org</u>

FINCA			
Welcome to Web CRD ®			
To improve application security, F minutes. Please make sure to save	INRA has shortened the time before users are auto e your work frequently to avoid lost work due to a	omatically logged off due to inactivity to 30 system timeout.	
User ID	Forgot User ID or Password?		
Learn more about the FINRA I This Privacy Statement relates to the online info site"). This Privacy Statement complements the and/or in the full FINRA Privacy Policy, as appro	Entitlement Program ormation collection and use practices of this FINRA Entitlement F a full FINRA Privacy Policy and may be updated from time to time opriate.	FINCA	
To enable you to be employed in certain position personal data from you for identity verification an history and any other information that identifies of via this Web site for any regulatory purpose.	ns or participate in certain matters or opportunities in the securitie nd regulatory purposes. Personal information may include your r or can be used to identify the person to whom such information p	Welcome to Web CRD ®	
This Web site is operated in the United States. I U.S. and subject to U.S. laws. By using our Wel Additionally, by using our Web site, participating storage, disclosure and other uses of your infon our FINRA Privacy Policy, please do not use this	If you are located outside of the United States, please be aware t b site, participating in any of our services and/or providing us wit i in any of our services and/or providing us with your information mation as described in this Privacy Statement and the FINRA Pr s Web site.	User ID: uatfl Password	
By clicking the button below, I certify that I have binding agreement with FINRA on those terms v authority of that organization to enter into this ag	read and understand all of the terms of the FINRA Entitlement P without modification or amendment thereto. If I am accepting this greement.		Forgot User ID or Password?
I Agree I Disagree		Continue	



## Logging into Web CRD (continued)

First time users will be required to provide Security Information (i.e. questions and responses).

Security Information will be validated when users access the Forgot Password feature.

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Setup of Security Information:

Jser	ID:	uattn	

Please select security questions and provide answers. Choose answers that are easy to remember. Use one word answers when questions as part of a security check when you call us or when you login from an unregistered device. Fields marked with \* are r

~		- 42		
- Q	ue	SU	on	

Question 1:	
In what city is your vacation home? (Enter full name of city	
Answer: *	
uat	
Question 2:	
In what city was your mother born? (Enter full name of city	
Answer: *	
uat	
Question 3:	
What is your father's middle name?	
Answer: *	
uat	
Save	



#### **Forgot Password**

#### Select the "Forgot User ID or Password?" link to retrieve your user ID or reset your password.





### **Forgot Password (continued)**

#### After providing your user ID and the appropriate security information, a new password will be emailed to the user.

Forgot My Password

A new password will be emailed to you shortly. You will be required to change this password when you log into the system.

If you have received this message in error, Investment advisors should contact us at 240-386-4848 (e and all others should contact us at 301-869-6699 (e.

Please note, if you have attempted to login using an incorrect password five or more times or your account has been disabled, you will need to contact your account administrator in order to access the system.



#### **Challenge Questions**

If the "Remember this computer" checkbox is <u>not</u> selected, you may be required to answer your designated Security Question(s) more often.

FINCA	
	FINITA
Answer your Security Question	Welcome to Web CRD ®
User ID: uatfl	Password  Password  Forgot User ID or Password?  Continue  Continue  Continue
Verify your user ID, then answer the security question. Fields marked with * a	
What was the name of your first girlfriend/boyfriend? *	
0	If you are experiencing any difficulties logging into the system, please contact your Administrator for assistance. If you are a Super Account Administrator for assistance. Do NOT bookmark this page or add to your favorites. If you would like to create a bookmark or add this application to your favorites, please create the bookmark or add to your favorites. The original is a contact or add this application to your favorites.
Remember this computer (Choose this option only if this is your personal computer & y	Phasey   Legal   Terms & Conditions 62014 FRIRA. Al rights reserved FRIRA is a registered trademark of the Financial Industry Regulatory Authority. Inc.
Submit	



## **CRD Main Site Map**

#### After successfully logging in, the links displayed on this page are determined by each user's level of entitlement.

Site Map User Info CRDMain User Info Blank Forms FAQ	Forms Form U6 Create New U6 Filing	Individual View Individual	Organization	N-t <sup>2</sup> C-store	
CRDMain User Info Blank Forms FAQ	Forms Form U6 Create New U6 Filing	Individual View Individual	Organization	Notification of	
J <b>ser Info</b> Blank Forms FAQ	Form U6 Create New U6 Filing	View Individual		Nouncations	Reports
Blank Forms FAQ	Create New U6 Filing		View Org	Home	Home
FAQ		Individual Search	Organization Search	Agent Registration (Flag to Advise)	Request Report
	CRD Individual	Disclosure Only Individual Search	Disclosure Only Organization Search	Individual Disclosure Filing	View Report
Release Notes	Disclosure Only Individual			Received	
CDO /luviadiation Fac. cad		Non-Filing Info	Organization Queues	Organization Disclosure Filing	
Setting Schedule	CKD/IAKD Organization	INFI INDIVIDUAL Search	Alert Received		
Recommended Browsers	Disclosure Only Organization	Jurisdiction Acceptance Queues	Amend (Form BD)	Other Notifications	
Certified EFS Vendors	Pending U6 Filings	Manual Approval	Broker Dealer Withdrawal (BDW)		
Send Comments	Historical U6 Filings	Temporary Registrations	Branch		
		U5 Manual	Non Filing Branch		
	Waivable Deficiencies Branch Deficiencies				
		Acceptance Queue Totals	Mass Transfer (MT)		
		Jurisdiction Notice Queues	Name Change		
		Automatic Approval	Name Change		
		CHRI Received from FBI	No Status (NOSTAT)		
		Delinquent U5 Notice	Regulatory Disclosure		
		Disclosure Notice	Status Change		
		SRO Inactive Notice	Outstanding Queue Totals		



## **View Individual**



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## **View Individual – Individual Search**

# Users can use Simple or Advanced Search functionality. Enter individual's CRD Number, SSN or Name.

Web CI	RD ®						
CRD Main	IARD Main	Forms	Individual	Organization	Notifications	Reports	
View Individu	al Non-Filing	Info   Ju	risdiction Acce	ptance Queues	Jurisdiction Notic	Queues	🛐 🚔 Printer Friendby
Individu • Individual	al Search Search				CRD	Individual Search	
Disclosure C     Search	only Individual	Simple	Search Ad	vanced Search		Web CRD ®	
Search		Searc	TFOT:			CRD Main IARD Main Forms In	ndividual Organization Notifications Reports
		Searc	Tip: Ye	ou can enter na	me, CRD numbe	OF S View Individual Non-Filing Info   Jurisd	Iction Acceptance Queues   Jurisdiction Notice Queues   CRD Individual Search  CRD Individual Search
						• Disclosure Only Individual Sample Set Search Search CRD Number:	y CRA Number
						Search by SSN (xxx-xx- xxxx):	y Social Security Number
						Search by Name:	v Name
						Firm Nam	e: Firm CRD Number:



## **View Individual - Composite Information**

#### Composite Information provides a summary of the individual's current administrative and employment information, disclosure counts, and CE status.

Quick Search				Compos	site Information					
Search	Individual CRD#			Individual N	iame: LAST, FIRST MI					
	Full Legal Name	LAST, FIRST MI	IT, FIRST MI							
View Individual	Social Security Number	X00X*X0X*X000X	(*)0(*)000K							
Composite Telegration	Date Of Birth	MM/DD/YYYY	4/DD/YYYY							
Composite Information	Employment	Name								
Personal Information		Position		Registered Re	presentative					
Employment History		Independent Contra	ector	No	1					
Other Business		CRD Branch Number	•	FINRA OSJ	Address		Firm Billing Code	NYSE Branch Code Number		
Registrations Summary     Registrations with Current		BD Main - Supervise	d From		STREET CITY, ST ZIP CODE					
Employers Registrations with Drive		123456 - Located Al	t i	Yes	STREET					
Employers		CITY, ST ZIP CODE								
Disclosures	Residential Address	STREET	STREET							
Deficiencies		CITY, ST ZIP CODE								
Exam Information	Reportable Disclosures?	The specified individ	ual has no disc	losure that qual	ifies under this section (i.	e., disclosure requir	red to be reported on	Form U4 or Form U5). Regulatory		
<ul> <li>Current Professional</li> </ul>		and Broker/Dealer U	sers: Please no	ote that there ar	e three types of disclosure	e in Web CRD: Rep	ortable, Legacy and /	Archive disclosure. An individual with		
Designations		disclosure. Informati	ion reported on	previous form f	ilings through IARD is ava	ailable under Filing I	History.	at toxo coes not include degaty		
<ul> <li>Continuing Education</li> </ul>	Statutory Disgualification Status		Last Upda	ted		-				
Fingerprint Cards	Has Material Difference in	No								
Document Listing	Disclosure?									
Filing History	Current CE Status	Satisfied								
<ul> <li>Regulatory Notes</li> </ul>	Disclosure Counts - Current	Criminal	Regulator	y Action		Customer Compla	int	Other		
<ul> <li>Registration Comments</li> </ul>	Disclosures	0	0			0		0		
<ul> <li>Legacy Information</li> </ul>	Disclosure Counts - Historical	Criminal	Regulator	y Action		Customer Compla	int	Other		
<ul> <li>Request Snapshot</li> </ul>	Disclosures	0	0			0		0		
Non-Filing Information										
Broker/IAR Comments										
Pre-Registration										
Qualifications										



## **View Individual – Personal Information**

#### Certain Personal Information can only be corrected by FINRA (RAD) staff.

Quick Search				Personal Information		
	Individual CRD#	11		Individual Name: LAST, FIRST MI		
Search	Other Names Kr	nown by	LAST, FIRST MI			
	Social Security N	Number	2001-201-2000			
View Individual	Date of Birth		MM/DD/YYYY			
<ul> <li>Composite Information</li> </ul>	State/Country o	of Birth	NEW JERSEY USA			
Personal Information	Sex		M			
Employment History	Height		5 ft 9 in			
Other Business	Weight		135 lbs			
Registrations Summary	Hair Color		Brown			
Registrations with Current	Eye Color		Brown			
Employers	Demonal Reside	attal Watana				
-Registrations with Drive	Fersonal Reside	To	Steent	City	State /Country	Zin
Employers	05/2010	Present	STREET	CITY	STREET	12345
Disclasures			0110001		011111	
- Disclosures						
Deficiencies						
<ul> <li>Exam Information</li> </ul>						
<ul> <li>Current Professional</li> </ul>						
Designations						
<ul> <li>Continuing Education</li> </ul>						
Fingerprint Cards						
Document Listing						
Filing History						
<ul> <li>Regulatory Notes</li> </ul>						
Registration Comments						
<ul> <li>Legacy Information</li> </ul>						
Request Snapshot						
Non-Filing Information						
<ul> <li>Broker/IAR Comments</li> </ul>						
Pre-Registration						
Qualifications						
	,					



## **View Individual – Registrations Summary**

#### The Registration Summary section provides access to an individual's current and prior employers.

Quick Search			Regis	trations Summa	ry					
	Individual CRD#		Individu	Individual Name: LAST, FIRST MI						
Search View Individual	arrent Firm(s): Registrations Summary With Current Employers									
Composite Information										
Personal Information	Firm Name		Firm CRD 12345	Start Date	IARD Regs.	CRD Regs.	SFG Member			
Employment History	COSTORE		46212	10/2013	n	1	N			
Other Business	Prior Firm(s):		a alistrations Cu	man with Dat	an Employeen					
Registrations Summary		R	registrations Su	mmary with Pri	or Employers					
Registrations with Current     Employers		🔥 No Prior Employers Found.								
Registrations with Prior Employers     Disclosures	Registrations with Current Employers									
Deficiencies	Firm CRD # 12345		Firm Name : FIRM NA	ME						
Exam Information	Function of Acono			rit.						
Current Professional	Employment Start Date				10/14/2013					
Designations										
Continuing Education	Regulatory Authority	Registration	Filing Date	Status Date	Registration Stat	tus	Approval Date			
Fingerprint Cards	CTND A	Category	01/27/2014	02/05/2014	4000 0450		02/05/2014			
Document Listing	TX	AG	05/01/2014	05/01/2014	DEFICIENT		03/03/2014			
Filing History					A CONTRACTOR					
<ul> <li>Regulatory Notes</li> </ul>	Regulatory Authority	Registration	Filing Date	Status Date	Registration Stat	tus	Approval Date			
<ul> <li>Registration Comments</li> </ul>	NY	AG	05/01/2014	05/01/2014	DEFICIENT					
<ul> <li>Legacy Information</li> </ul>	ОН	89	05/01/2014	05/01/2014	APPROVED		05/01/2014			
<ul> <li>Request Snapshot</li> </ul>	VA	AQ	05/01/2014	05/01/2014	DEFICIENT					
Non-Filing Information     Broker/IAR Comments     Pre-Registration     Qualifications				Back to Top						
· · · · · · · · · · · · · · · · · · ·	1									



## **Registrations with Current Employers / History Details**

#### Click on the AG or RA hyperlink to view previous statuses.

Registrations with Current Employers								
Firm CRD # : <u>12345</u>	Firm Nar	me: <u>FIRM NAME</u>						
Employment Start Date				10/01/2012				
Regulatory Authority	Registration	Filing Date	Status Date	Registration Status	Approval Date			
<i>.</i>	Category							
FINRA	GS	11/14/2012	11/14/2012	APPROVED	11/14/2012			
OH	AG	11/14/2012	11/14/2012	APPROVED	11/14/2012			
OH	RA	11/14/2012	11/16/2012	APPROVED	11/16/2012			

	Registration	History Details	
Individual CRD#: Individual Name: LAST, FIRST MI			
Firm CRD # : <u>12345</u>	Firm Name : FIR	MNAME	
Regulatory Authority:		OH	
Registration Status		Status Effective Date	
APPROVED		11/14/2012	
PENDING	:	11/14/2012	



## **View Individual – Disclosure Letter History**

#### From the navigation bar, click Disclosures and then Disclosure Letter History to review disclosure related letters that were sent to firms by FINRA.

	Resolv	Resolved Letters								
View Disclosures	Date S	ent	Letter Ty	уре	<b>0 cc</b>	urrence ID	D	isclosure Type	Firm	is Sent To
	06/18/	2003 Inquiry			2168	21681		ustomer Complaint	Res	olved
<ul> <li>Back To Previous Menu</li> </ul>	06/18/	2003	Inquiry		2168	31	a	ustomer Complaint	Res	olved
<ul> <li>Current Disclosures</li> </ul>	06/18/	2003	Inquiry		2168	32	a	ustomer Complaint	Res	olved
<ul> <li>Legacy Disclosures</li> </ul>	06/18/	2003	Inquiry		2168	32	a	ustomer Complaint	Res	olved
Reg. Arc and Z Rec.	06/18/	2003	Inquiry		2168	33	a	ustomer Complaint	Res	olved
	06/18/	2003	Inquiry		2168	33	a	ustomer Complaint	Res	olved
CHRI	06/18/	2003	Inquiry		2168	35	a	ustomer Complaint	Res	olved
<ul> <li>Disclosure Letter</li> </ul>	06/18/	2003	Inquiry		2040	023	a	ustomer Complaint	Res	olved
History	06/18/	2003	Inquiry		2167	21676		egulatory Action	Res	olved
<ul> <li>U4 Summary Questions</li> </ul>	12/19/	2006	Inquiry		2168	32	a	ustomer Complaint	Res	olved
	12/19/								•	
	04/09/	Resolved Letter	5							
	04/09/	Date Sent	Le	etter Type		O ccurrence ID		Disclosure Type	Fin	ms Sent To
	04/14/	07/10/2000	De	eficiency		78199		Regulatory Action	Rea	solved
	04/30/	07/10/2000	De	eficiency		78226		Regulatory Action	Rea	solved
	04/30/	08/29/2000	De	eficiency		78199		Regulatory Action	Res	solved
		08/29/2000	De	eficiency		78226		Regulatory Action	Res	solved
		06/19/2001	De	eficiency		78199		Regulatory Action	Res	solved
		06/19/2001	De	eficiency		78226		Regulatory Action	Res	solved
		08/16/2010	In	nquiry		78195		Customer Complaint	Res	solved
		08/23/2010	In	quiry		78195		Customer Complaint	Rea	solved
		09/17/2010	De	eficiency		78195		Customer Complaint	Rea	solved



## **View Individual – Current Disclosure Summary**





## **View Individual – Deficiencies**

Individual Registration Deficiencies are applied for various reasons. On the Deficiencies Summary page, click the hyperlinked firm name to view the Deficiency Detail page.

	Def	iciencies I	Detail					
Individual CRD#: Individual Name: LAST, FIRST MI								
Firm CRD#: <u>12345</u>	Fi	Firm Name: FIRM NAME						
Current Deficiencies								
<b>Regulatory Authority</b>	Registration (	Category	Deficiencies	Days Deficient				
AZ	RA		Exam(s): S65	123				
Deficiencies History Historical Deficiencies cleared prior to October 2008 will not be displayed.								
Regulatory Authority	<b>Registration Category</b>	Deficiencies	Date Deficiency Set	Date Deficiency Cleared				
ТХ	RA	Exam: S65	01/11/2013	01/14/2013				



## **View Individual – Exam Information**

#### Exam Information includes all current and historical exam information and, if applicable, exam waiver information.

	Exam Information														
Indivi	ndividual CRD#: Individual Name: LAST, FIRST MI														
-															
Exam	Appointmen	its													
Exam	Enrollment ID	App Stat	ointment tus	Appoi Date	intment	Vendo	r	Confi Num	rmation ber		Vendo Center ID	Location	Windo Begin	w Date	Window End Date
S63	34373789	Sche	eduled	05/12	2/2014	PROME	TRIC	0000	0000739635	49 5	5879	NEW YORK, NY, USA	05/02	/2014	08/30/2014
Exam	History														
Exam	Enrollment	ID	Exam Sta	tus S	Status Da	ate Ex	am D	)ate	Grade	Sco	ore W	ndow Begin	Date	Windo	w End Date
S7	34227974		Official Res	sult C	03/05/20	14 03	/05/2	2014	Passed	78	01	/28/2014		05/28	/2014
			Official Res	sult (	02/19/20	14 02	2/20/2	2014	Late Cancel		01	/28/2014		05/28	/2014



## **View Individual – Continuing Education**

Cu	rrent CE Regula	tory Element	Status								
Individual CRD#:	Individual Na	Individual Name: LAST, FIRST MI									
Individual CE Info	mation										
Current CE Status		SATISFIED									
CE Base Date		08/27/1997					CE UI	-			
Session Type		101					CE HI	story			
<b>CE Appointments</b>				Individual CR	D#:	Ind	lividual Nam	e: LAST, FIR	ST MI		
	No CE Appo	intments Found		Individual CE	Informa	tion					
Current CE Dequir	amonte			Current CE Status				SATISFIED			
Current CE Require	No Current CE D	equirements Found		CE Base Date				08/27/1997			
	No current CE R	equirements round		Session Type				101			
Next Requirement				Devidence Devidence							
Window Dates	Requirement Type		Session	Previous Req	Eastion	Ctatue	Chabue	Window	Decult	Foreign	Militana
08/27/2014 -	Anniversary		101	Туре	Session	Status	Date	Dates	Result	Deferred	Deferre
12/24/2014				Anniversary	101	SATISFIED	11/04/2011	08/27/2011 - 12/24/2011	CMPLT - 11/04/2011	N	N
					101	REQUIRED	08/29/2011	08/27/2011 - 12/24/2011		N	N
				Inactive Histo	) NV						
						N	o CE Inactive	History Found	i .		
				Directed CE H	listory						
						No Di	rected Seque	nce History Fo	ound		



## **View Individual – Fingerprint Cards**

#### The ability to view fingerprint card statuses requires additional entitlement.

Fingerprint Cards					
Individual CRD#: Individual Name: LAST, FIRST MI					
Firm Name	BarCode	Received Date	Status Date	<u>Status</u>	BarCode Re-Associated
FIRM NAME (12345)	2500340567	04/07/2014	04/07/2014	XXXX	



## **View Individual – Filing History**

Click on the hyperlinked form type to view the historical filing, and use the View Changes links to activate redlining.

	Form Filing History								
Individual CRI	Individual CRD#: Individual Name: LAST, FIRST MI								
Filing Date	Form	Туре	Filing Type	Source					
01/22/2013	<u>U4</u>		Initial	FIRM NAME (12345)					
07/14/2011	<u>U6</u>		CRD Individual	FINRA					
03/02/2007	<u>U5</u>		Full	FIRM NAME (12345)					
01/11/2007	U4		Amendment	FIRM NAME (12345)					
01/04/2007	<u>U4</u>	View	/ Filing Options	U4 - AMENDMENT 01/11/2007					
		<ul> <li>View Ch</li> </ul>	nanges From	Individual Name: LAST, FIRST MI					
		Previou: Firm	s Filing for Same	Firm Name: FIRM NAME					
		<ul> <li>View Ch</li> <li>Previous</li> </ul>	nanges From s Filing		1. GENERAL INFORMAT				



## **View Individual – Regulatory Notes**

#### Click the hyperlinked note creation date to view regulatory notes.

Regulatory Notes						
Individual CRD#:	lividual CRD#: Individual Name: LAST, FIRST MI					
Date Created	Title	Creator	Last Update			
11/11/2008	REGISTRATION UPDATE	NYSE	11/11/2008			

Regulatory Notes			
Individual CRD#:	Individual Name: LAST, FIRST MI		
Created:	03/26/2013		
Creator:	ST		
Last Updated:	03/26/2013		
Title:	REQ INFO		
Туре:	CONFIDENTIAL SHAREABLE		
Note:	3/26/13 REQ INFO RE:DISCHARGE. CS		



## **View Individual – Pre-Registration Qualifications**

#### Projects which registration categories an individual would be qualified for based on the anticipated U4 filing date.

Quick Search	Individual Pre-Registration Qualifications Report							
	Individual CRD#:		Individual Name: LAST, FIRST MI					
Search								
View Individual	Expected Form U4 Submis	Expected Form U4 Submission Date: 07/01/2014 Expected at 12245 Submit						
Composite Information								
Personal Information	Eligible SRO Registrations (Qua	difications-Based Asses	ssment)					
Employment History								
Other Business	Listed below are SRO registrations The eligible registrations are based	for which the above candic d solely on selected qualified	fate <u>may</u> be eligible without having to take and pass an appropriate qualification examination if a Form U4 is filed on the date entered above for the candidate. cation information available in the CAD avatem recarding the candidate and your firm. The elioble receivations on taccount for deficiencies outside of					
Registrations Summary	qualifications (e.g., funds or disclos	sure). This report is design	ed to assist your firm in the pre-registration process; it should not be relied on as a guarantee of a successful registration. Your firm is responsible for					
Registrations with Current	cetermining the status of the canci-	cate at the time or applicat	on of registration.					
Employers	Click here for more information abo	ut the qualification registri	ation codes.					
Registrations with Prior	Regulator	<b>Principal Registrations</b>	Representative Registrations					
- Distances	FINRA		DR. IR. OS					
• Deficiencies	Chicago Stock Exchange		DR					
• from Information	NASDAQ Stock Market		IR					
Current Professional	NYSE MKT LLC		DR. IR					
Designations	New York Stock Exchange		DR. IK					
Continuing Education	Eligible Jurisdiction Licenses/R	egistrations						
Fingerprint Cards								
Document Listing	Listed below are jurisdiction license the candidate. The elicible licenses	es/registrations for which t /recistrations are based s	the above candidate <u>may</u> be eligible without having to take and pass an appropriate qualification examination if a Form V4 is field on the date entered above for oldy an selected qualification information available in the CR5 system reserving the candidate and your form (including the inside) your firm is					
Filing History	currently registered). The eligible li	icenses/registrations do n	g account for deficiencies outside of qualifications (e.g., funds or disclosure) or for initial application review by a jurisdiction. Please note that some jurisdictions					
Regulatory Notes	may have different requirements for	r AG and KA registration of	r may not permit dual registration.					
Registration Comments	Jurisdiction Registrations							
<ul> <li>Legecy Information</li> </ul>	Agent (AG)	Ves						
<ul> <li>Request Snepshot</li> </ul>	Investment Adviser Representation	ve (RA) Ves						
<ul> <li>Non-Filing Information</li> </ul>								
<ul> <li>Breker/SAR Comments</li> </ul>	Individual Continuing Education	n (CE) Information						
Pre-Registration     Oualifications	This section disalays the surrow of	T information of the should	endidan. Van fen is season file as desemine sha CE season was will end its induited as the sector and data the Hele					
•	This section displays the current of	A Information of the above	campage, new nim is repersive to determine must be requirements init appry to this intriviate on the anti-space date of the ow nimp-					
	Individual CE Information							
	Current CE Status	SATISFIED						
	CE Base Date Session Type	10/04/1982						
	Current CE Requirements							
			No Current CE Requirements Found					



## **Individual Non-Filing Information**



**Financial Industry Regulatory Authority** 

## **Current Registration Summary**

# Click the work button (>) to change an individual's registration status.

Quick Search		Current Registration Summary								
Search	Individual CRD#: Indivi			vidual Name: LAST, FIRST MI						
	Regulator	Firm		Position		Status	Status Date			
Non-Filing Information	тх			AG	Update	PENDING	05/01/2014			
Current Registration				RA	Update	PENDING	05/01/2014			
Summary				No Positions Available To Add.						
<ul> <li>U4 Review Methods</li> </ul>										
<ul> <li>U5 Review Method</li> </ul>										
<ul> <li>Exams</li> </ul>										
<ul> <li>Regulatory Notes</li> </ul>										



### **U4 Review Method**

#### Use this page to set the U4 registration review method for a specific individual (AG and/or RA).

Ouick Search	Update U4 R	eview Methods				
	Individual CRD#: Individual I	Name: LAST, FIRST MI				
Non-Filing Information	Save	Cancel				
Current Registration	Current CRD Relicensing Review Method	Automatic				
Summary • U4 Review Methods • U5 Review Method • Exams	Update CRD Relicensing Review Method	Automatic     Temporary     Manual     Regulator Default (Automatic)				
<ul> <li>Regulatory Notes</li> </ul>	Current CRD Basic Review Method	Automatic				
	Update CRD Basic Review Method	Automatic     Manual     Regulator Default (Automatic)				
	CRD Basic review method has been overridden to manual due to disclosure.	Use basic review method.(Undo the override.)				
	Current IARD Relicensing Review Method	Automatic				
	Update IARD Relicensing Review Method	Automatic     Temporary     Manual     Regulator Default (Automatic)				
	Current IARD Basic Review Method	Automatic				
	Update IARD Basic Review Method	Automatic     Manual     Regulator Default (Automatic)				
	IARD Basic review method has been overridden to manual due to disclosure.	Use basic review method.(Undo the override.)				



## **U5 Review Method**

#### Use this page to set the U5 termination review method for a specific individual (AG and/or RA).

Quick Search	Update Regulatory U5 Review Method				
Search	Individual CRD#:	Individual Name: LAST, FIRST MI			
Non-Filing Information		Save Cancel			
<ul> <li>Current Registration</li> </ul>	Current U5 CRD Review Method	Automatic			
Summary	Update U5 CRD Review Method	Manual			
<ul> <li>U4 Review Methods</li> </ul>		Automatic			
•U5 Review Method					
Exams	Current U5 IARD Review Method	Automatic			
Degulatory Notes	Update U5 IARD Review Method	Manual			
- Regulatory Notes		Automatic			



## **Current Exam Summary / Withdraw Exam**

#### Click the work button (>) to withdraw a Series 63/65/66 exam.

Quick Search					Current	Exam S	umm	ary		
Search	Individ	dual CRD#:			Individual Nan	ne: LAST, FIR	ST MI			
Non-Filing Information	Exam	Enrollment	ID C	Status	Status Date	Exam Date	Grade	Score	Window Begin Date	Window End Date
Current Registration	S63	34373789	Withdraw	Scheduled	05/01/2014				05/02/2014	08/30/2014
Summary										
114 Deview Methode										
04 Review Methods										
US Review Method		Quic	k Search				Wi	ithdra	w Exam	
Exams				Individual Cl	1D#1	Ind	ividual Na	ame: LAS	ST. FIRST MI	
Regulatory Notes			Search	Individual Cr		110	i i i i i i i i i i i i i i i i i i i	unici Di	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	,	Non-Filin	g Information	Exam:		S63	453			
		Current Re	egistration	Firm: Status:		Scheduled	1951			
		Summary		Effective Dat	e	Concouncu				
		<ul> <li>U4 Review</li> </ul>	Methods	(mm/dd/yy	yy):					
		<ul> <li>US Review</li> </ul>	Method	Grade:		_				
		• Exams		Score:	Viela de sucie de	1				
		<ul> <li>Regulatory</li> </ul>	y Notes	Reason for v	vicnorawing:	1				÷
							With	draw (	Cancel Reset	



## **Regulatory Notes**

#### When creating new regulatory notes, users have three options:

- Confidential Non-Shareable
  - Viewable by your entitled users
- Confidential Shareable
  - Viewable by all entitled users
- State Only

#### - Viewable by all entitled state users

	Regulatory Notes	7		
Individual CRD#:	Individual Name: LAST, F	IRST MI		
Date Created	Title	Creator	[	Regulatory Notes
03/23/2012	WELLS NOTICE EXAMINATION #20110262672	FINRA		
08/23/2012	SD REVIEW OCC# 1623661 - FINRA SUSPENSION	FINRA	Individual CRD#:	Individual Name:
04/10/2013	GGGG	FINRA	Created:	6/2/2016
			Creator:	
	Add		Last Updated:	
			Title:	
			Type.	
			Note:	Confidential Non-Shareable Confidential Shareable State Only



## **View Organization**



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## **Organization Search – Simple or Advanced**

#### Enter firm's CRD Number, SEC Number, or Name.

Organization Search	CRD/IARD Organization Search	
Organization Search	Simple Search Advanced Search	
<ul> <li>Disclosure Only</li> <li>Organization Search</li> </ul>	Search For: Advanced Search	<u>rch</u>
	Tip: You can enter firm name, CRD number or SEC number in the box above.	
	Search	

Organization Search			CRD/IARD Organization Search
ganization Search	Simple Search Advance	ed Search	
anization Search	Search by CRD/IARD N	umper	
	CRD/IARD Number:		
	Search by SEC Number		
	SEC Number:	<b>0</b> 8	
		© 801/802	
	Search by Name and M	ain Office Locat	ation
	Firm Name:		Sounds Like
	Include Branch Other N	lame:	
	States:		Alabama     Alabama       Alaska     Image: Constraint of Columbia       Connecticut     Image: Constraint of Columbia       District of Columbia     Image: Constraint of Columbia
			Search



## **Organization Registration Status**

#### Click on the state abbreviation hyperlink to see registration status history (see following slide).

Quick Search			Organization Registration	Status		
Search	Organization CRD Number:	12345	Organization Name: FIRM NAME			
	Organization SEC Number:	8-12345	Applicant Name: FIRM NAME			
View Organization	View IA Record					
Applicant Information						
Registration Status	SEC / Jurisdiction / FINRA		Registration Status	Status Effective Date		
	SEC_		Approved -	05/19/2009		
Legal Status	TINEA.		Approved -	05/19/2009		
<ul> <li>Answers to Questions</li> </ul>	<u>NY</u>		Approved -	05/19/2009		
<ul> <li>Types of Business</li> </ul>	TX		Approved -	05/19/2009		
Direct Owners/Executive	SEC / SRO / Jurisdiction	Registration Status			Status Effective Date	
Officers	SEC SEC	Approved -			05/19/2009	
<ul> <li>Indirect Owners</li> </ul>	CBOE	Withdrawn -			06/04/2009	
Other Business Names	CHX	Approved -			04/27/2010	
• Other Business	FINRA	Approved -			05/19/2009	
Other Business	NQX	Approved -			06/01/2009	
Description	NYSE-MKT	Approved -			06/23/2009	
<ul> <li>Organization Names</li> </ul>	NYSE	Approved -			05/19/2009	
<ul> <li>Succession</li> </ul>	AL	Approved -			05/19/2009	
<ul> <li>Introducing</li> </ul>	<u>AK</u>	Approved -			05/20/2009	
Arrangements	AZ	Approved -			05/19/2009	
<ul> <li>Custody and Clearing</li> </ul>	AR	Approved -			05/21/2009	
Arrangements	<u>CA</u>	Approved -			05/21/2009	
<ul> <li>Financial and Control</li> </ul>	<u>co</u>	Approved -			05/20/2009	
Arrangements	<u>CT</u>	Approved -			05/19/2009	
Affiliates	DE	Approved -			05/20/2009	
	DC.	Approved -			05/20/2009	
<ul> <li>Form BR Branch Offices</li> </ul>	<u>FL</u>	Approved -			05/20/2009	
<ul> <li>Schedule E Branch</li> </ul>	GA	Approved -			05/20/2009	
Offices	HI	Approved -			05/19/2009	
<ul> <li>Disclosures</li> </ul>	<u>1D</u>	Approved -			05/19/2009	
Filing History	10	Approved -				
Document Listing	7.0	Approved -			05/20/2009	
	<u>IA</u>	Approved -			05/20/2009	
Deficiencies	KY .	Approved -			05/21/2009	
<ul> <li>Firm Regulatory Notes</li> </ul>		Approved -			05/21/2009	
<ul> <li>Legacy Information</li> </ul>	ME	Approved -			05/20/2009	
<ul> <li>Request Snapshot</li> </ul>	MD	Approved -			05/20/2009	
Non-Filing Information	MA	Approved -			05/22/2009	



## **Organization Registration Status (continued)**

#### Organization Registration Status History

Organization CRD#: 12345	zation CRD#: 12345 Organization Name: FIRM NAME						
Organization SEC#: 8-12345	Applicant Name: FIRM NAME						
View IA Record							
SRO/SEC/Jurisdiction	Registration Status	Status Effective Date	Changed By				
Florida	APPROVED	05/20/2009	LHARRIS2				
Florida	PENDING	03/30/2009	RSMITH23				
Florida	NOSTAT	03/27/2009					



## **Organization Non-Filing Information**



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## **Maintain CRD Contact Information**

#### Displays contact information as entered by the firm.

		Maintain CRD Contact Info							
	Organization CRD Numb	<b>er:</b> <u>12345</u>	Organization Name: FIRM NAME						
Search	Organization SEC Numb	er: 8-12345	Applicant Name: FIRM NAME						
Non-Filing Information									
Contact Information	Contact Name	CONTACT NAME							
Peview Methods	Contact E-Mail	CONTACT EMAIL							
Review Methods	Phone	301-123-4567							
Trustee Information	Fax	301-123-4567							
Organization Names	Street 1	STREET 1							
Mass Transfer History	Street 2	STREET 2							
Desistantises	City	CITY							
Registrations	State	ST							
Branch Registrations	Country	USA							
Branch Review Method	ZIP/Postal Code	12345							
Firm Regulatory Notes									
Pranch Dogulatory Notor									
branch Regulatory Notes									



## **Maintain Review Methods**

# Use this page to set the U4 registration review method for all AG registration requests for a particular firm.

Quick Search		Mair	tain Review Methods	
Search	Organization CRD Number:	<u>12345</u>	Organization Name: FIRM NAME	
	Organization SEC Number: 8	-12345	Applicant Name: FIRM NAME	
Non-Filing Information				
Contact Information	Delicencing Method			
Review Methods	Relicensing Method	<ul> <li>Automatic</li> <li>Manual</li> </ul>		
<ul> <li>Trustee Information</li> </ul>	Basic Review Method	Automatic		
<ul> <li>Organization Names</li> </ul>		Manual		
• Mass Transfer History				
Registrations			Save	
Branch Registrations				
Branch Review Method				
Firm Regulatory Notes				
Branch Regulatory Notes				



## **Current Registration Summary**

#### Click on the work button (>) to change the status for the firm (see the following slide).

Quick Search		Current Ro	egistration Summary	
Search	Organization CRD Number: 12	345	Organization Name: FIRM NAME	
	Organization SEC Number: 8-1	2345	Applicant Name: FIRM NAME	
Non-Filing Information				
Contact Information	Regulator Name	Status	$\frown$	Status Date
Review Methods	Texas	Update	NOSTAT	05/19/2009
<ul> <li>Trustee Information</li> </ul>			Ŭ	
Organization Names				
Mass Transfer History				
Registrations				
Branch Registrations				
Branch Review Method				
Firm Regulatory Notes				
Branch Regulatory Notes				



## **Update Current Registration**

#### Select the desired new status from the dropdown.

<u>Quick Search</u>		Update Current Registration				
Search	Organization CRD#: <u>12345</u>		Organization Name: FIRM NAME		Abandonod	
Couron	Organization SEC#: 8-1234	5	Applicant Name: FIRM NAME		Aparound	
					Approved	
Non-Filing Information	Regulator	Texas			Cancelled	
Contact Information	Status	No Status	▼	$\longrightarrow$	Conditional Restricted	
Review Methods	Effective Date	03/27/2014	(MM/DD/YYYY)		Denied	
Trustee Information	Explanation		*		Failed to Renew	
Organization Names					Limited	
Mass Transfer History					No Status	
Registrations					Pending Approval	
Branch Registrations					Revoked	
Branch Review Method					Suspended	
Firm Regulatory Notes	CEC Number	0 10045	<b>T</b>		Terminated	
Branch Regulatory Notes	SEC NUMBER	<b>8</b> -12345			Termination Requested	
			Save Reset		Withdrawn	



## **Branch Office Registration Status Summary**

#### Click the Update button to change the status of the branch.

• Applies to jurisdictions that register branches, as opposed to notice filing.

<u>Quick Search</u>		Branch Office Registr	atio	on Status Summary	
Search	Organization CRD Numbers	12345	Orga	nization Name: FIRM NAME	
	Organization SEC Number:	8-12345	Appl	icant Name: FIRM NAME	
Non-Filing Information	Branch CRD Number: 12345	6	Branch Office Address: STREET ADDRESS, CITY, ST, ZIP UNITED STATES		
<ul> <li>Contact Information</li> </ul>	Branch Code Number: 1234		Firm	Billing Code: 1234	
Review Methods					
Trustee Information	Regulator	Current Status		Status Date	
<ul> <li>Organization Names</li> </ul>	Texas	Pending		05/05/2014	
Mass Transfer History		1			
Registrations					
Branch Registrations					
Branch Review Method					
Firm Regulatory Notes					
Branch Regulatory Notes					



## **Maintain Branch Registration Status**

#### Select the desired new status from the dropdown.

	<u>Quick Search</u>	Maintain Brai	nch R	egistratio	n Statu	S			
Search		Organization CRD Number: 12345	Organization Name: FIRM NAME						
l		Organization SEC Number: 8-12345	Applicant Name: FIRM NAME						
l	Non-Filing Information	Branch CRD Number: 123456		Branch Office A	ddress: ST UN	REET ADDRESS, CITY, ST, ZIP ITED STATES			
l	<ul> <li>Contact Information</li> </ul>	Branch Code Number: 1234		Firm Billing Cod	le: 1234				
I	Review Methods								
I	<ul> <li>Trustee Information</li> </ul>	Degulator	Tevas						
I	<ul> <li>Organization Names</li> </ul>	Current Status:	Pendina						
I	<ul> <li>Mass Transfer History</li> </ul>	New Status:			•	Abandoned Approved			
I	<ul> <li>Registrations</li> </ul>	Current Effective Date:	05/05/2	014		Closed/Termed			
I	Quick Search Search Non-Filing Information Contact Information Review Methods Trustee Information Organization Names Mass Transfer History Registrations Branch Registrations Branch Review Method Firm Regulatory Notes Branch Regulatory Notes	New Effective Date:			3	Denied			
I	Branch Review Method	BD Branch Date:			8	Revoked			
I	Firm Regulatory Notes	IA Branch Date:				Withdrawn Withdrawn			
	<ul> <li>Branch Regulatory Notes</li> </ul>		Sa	ve					



## **Update Branch Review Method**

# Use this page to set the review method for all branches at a particular firm.

Quick Search	Update Branch	Review Method
Search	Organization CRD Number: 12345	Organization Name: FIRM NAME
	Organization SEC Number: 8-12345	Applicant Name: FIRM NAME
Non-Filing Information	Branch CRD Number: 123456	Branch Office Address: STREET ADDRESS, CITY, ST, ZIP UNITED STATES
<ul> <li>Contact Information</li> </ul>	Branch Code Number: 1234	Firm Billing Code: 1234
Review Methods		
Trustee Information	Current Pranch Termination Devices Methods	Automotio
Organization Names	Current Branch Termination Review Method:	
Mass Transfer History	opuate branch remination Review Method:	Automatic
		© Manual
- Registrations	Sa	ave
Branch Registrations		
Branch Review Method		
Firm Regulatory Notes		
Branch Regulatory Notes		



### **Regulatory Notes**

# Use these pages to add regulatory notes for the firm and/or specific branches.

• See slide 29 for information on note types.

<u>Quick Search</u>			Firm Regulatory Notes		
Search	Organization CR	D Number: <u>12345</u>	Organization Name: FIRM NAME		
	Organization SEC	C Number: 8-12345	Applicant Name: FIRM NAME	E	
Non-Filing Information					
<ul> <li>Contact Information</li> </ul>	Date Created	Title		Creator	Last Update
Review Methods	03/31/2000	TITLE		FINRA	03/31/2000
<ul> <li>Trustee Information</li> </ul>	04/07/2000			FINRA	04/07/2000
Organization Names	01/04/2007			FINRA	01/04/2007
<ul> <li>Mass Transfer History</li> </ul>	09/18/2009			FINRA	09/18/2009
<ul> <li>Registrations</li> </ul>	04/28/2010			IL	04/28/2010
<ul> <li>Branch Registrations</li> </ul>	05/13/2010			FINRA	05/13/2010
Branch Review Method					
Firm Regulatory Notes					
<ul> <li>Branch Regulatory Notes</li> </ul>			Add		



## **Notifications**



Financial Industry Regulatory Authority

## **Agent Registration (Flag to Advise)**

- This page allows authorized users to flag the CRD system, so that if a specified agent is filing any type of registration in that jurisdiction, the regulator will be automatically notified via email.
  - Click "Add Individual" to add individuals to the list.

CRD Notifications		Agent Re	gistration (Flag to A	dvise)	
<ul> <li>Agent Registration (Flag to Advise)</li> </ul>		Show 25 records/page 💌			
<ul> <li>Individual Disclosure Filing Received</li> </ul>			Selected Individuals		
<ul> <li>Organization Disclosure</li> </ul>	Remove	Name	<u>CRD#</u> ▲	SSN	Birth Date
Filing Received	Remove	LAST, FIRST MI		xxx-xx-xxxx	MM/DD/YYYY
<ul> <li>Other Notifications</li> </ul>	Remove	LAST, FIRST MI		xxx-xx-xxxx	MM/DD/YYYY
	Remove	LAST, FIRST MI		xxx-xx-xxxx	MM/DD/YYYY



## **Individual Disclosure Filing Received**

If a filing containing new or amended disclosure is received for individuals selected by the regulator, the regulator will be automatically notified via e-mail.

• Click "Add Individual" to add individuals to the list.

CRD Notifications		Individual Disc	losure Filing Re	eceived	
<ul> <li>Agent Registration (Flag to Advise)</li> <li>Individual Disclosure Filing Received</li> </ul>		Sele	Add Individual		Show 25 records/page
Organization Disclosure	Remove	Name	<u>CRD#</u> ▲	SSN	Birth Date
Filing Received	Remove	LAST, FIRST MI		xxx-xx-xxxx	MM/DD/YYYY
<ul> <li>Other Notifications</li> </ul>	Remove	LAST, FIRST MI		xxx-xx-xxxx	MM/DD/YYYY
	Remove	LAST, FIRST MI		xxx-xx-xxxx	MM/DD/YYYY



## **Organization Disclosure Filing Received**

- This page allows authorized users to flag the CRD system, so that if a filing containing new or amended disclosure is received for specified firms, the regulator will be automatically notified via e-mail.
  - Click "Add Firm" to add firms to the list.

	CRD Notifications		Org	anization Disclosure Filing Received	
	<ul> <li>Agent Registration (Flag to Advise)</li> <li>Individual Disclosure Filing Received</li> </ul>			Firm CRD Number: Clear	
	<ul> <li>Organization Disclosure</li> <li>Filing Received</li> </ul>	anization Disclosure       g Received       1 Record(s) Found		Selected Firms	Show 25 records/page ▼
l	<ul> <li>Other Notifications</li> </ul>	Remove	<u>Name</u>		<u>CRD#</u> ▼
l		Remove	FIRM NAM	IE	12345



## **Other Notifications**

#### Regulators have the ability to receive one or more of the Other Notifications.

 All regulator notifications will be delivered to the email address specified on this page. Currently, only one email address is allowed for notifications.

CRD Notifications		Other Notifications
<ul> <li>Agent Registration (Flag to Advise)</li> </ul>		
	Notify	Type of Notification
<ul> <li>Individual Disclosure Filing</li> <li>Reseived</li> </ul>		When any firm changes its type of business
Received		When the 6th or more customer complaint is filed against any individual
<ul> <li>Organization Disclosure</li> <li>Siling Descined</li> </ul>	<b>V</b>	When another regulator updates an individual's registration status to Bar, Suspension, or Revoked
Filing Received		ADV-E completed with a termination statement.
<ul> <li>Other Notifications</li> </ul>		ADV-E completed with qualified opinion.
	E-Mail A	Address
	Current	E-mail Address: QCNotifications@finra.org
	Notificat	ions will be delivered to you via e-mail.
		Save



## Resources



Financial Industry Regulatory Authority

## **Broadcast Messages**

CRD Main	IARD Main	Forms	Individual	Organization	Notifications	Reports	
Site Map	User Info						
Broadcast M	lessage - Pre	liminary	Renewal Sta	itements will b	e posted in We	b CRD and IARD on Nov. 16 Detai	ls≫
				Broadcast Me	essage		
	Welcome	to Web CR	D				
	Web CRD/	IARD upcom	ng availability:				
	• Sat • Mor Gat • Sat	., Jan. 16 - / n., Jan. 18 - eway Call Ce ., Jan. 23 - /	Available from 8 a Holiday - Martin nter will not be a Available from 8 a	a.m. to 6 p.m., ET Luther King, Jr. Day available for support. a.m. to 6 p.m., ET.	- Available 5 a.m. to	11 p.m., ET. However, the	
	Web CRD Calendar	is available M for complete	1onday through I information.	Friday from 5 a.m. to	11 p.m., ET. View t	he <u>Web CRD System Availability</u>	
	2016 Ren Renewal S	<b>ewal Progra</b> tatements w	<b>m:</b> The <u>2016 Ren</u> Il be posted in W	ewal Program calenda eb CRD and IARD beg	er is now posted to th inning November 16, 3	e FINRA website. Preliminary 2015.	
	Software on Octobe prevent th fields of fir	Release 201 r 24, 2015. C e entry of So nancial Disclos	5.10: View an <u>ex</u> hanges include no cial Security Numb sure Reporting Pa	planation of system c ew sensitive data not pers (SSN) in Form U4 ges (DRP) when the s	<u>hanges</u> which occured ices for reports and a Section 13 "Other Bu sensitive information o	d with Release 2015.10 dditional completeness checks to siness" and in the Docket/Case# theckbox is not selected.	
	State of T required to and individ and is not Revenue a	ennessee (T o pay an ann duals that fail related to se at 615-253-06	N) Privilege Tax: ual occupation tax to pay their privil curities law. Ques 00 or <u>www.tn.go</u>	Broker-dealers, brok to the TN Departmer ege tax will be admini stions concerning the v/revenue/contactus.	er-dealer agents and it of Revenue. Beginn istratively suspended. privilege tax can be d <u>shtml</u> .	investment adviser firms are ing in January 2016, those firms The suspension is administrative irected to the TN Department of	
	Supporte Browser p	d Web Brow age on FINR	<b>/sers:</b> To see wl 4.org.	hether your browser	needs to be upgrade	ed, visit the <u>Upgrade Your Web</u>	
	FINRA Priv FINRA Priv page.	ivacy State /acy Statem	ment: By using t ent. For further o	the Web CRD and IAF details on personal in	RD systems, all users formation and regula	agree to the terms of the atory users, please visit this	



## **FINRA Contact Information**

#### Email: reg.support@finra.org

- Telephone: 240-386-4242
  - 8 a.m. 5 p.m. (ET)
- Fax: 240-386-4867

#### Regulatory Support Team:

- LaTricia Poole Associate Director
- Jodi Young Lead Analyst
- Mitzi Warren Senior Analyst
- Loria Crutchfield Analyst





# Questions

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